

## A Diversified Conglomerate

### Streamlining **Global Procurement and Vendor Management** with a Unified Vendor Portal



#### About the Company

A leading UAE-based conglomerate operating across 20+ countries with diversified business interests in industrial manufacturing, real estate, and investments. With over 30,000 employees and 12,000 active vendors globally, the organization manages large-scale procurement and vendor operations across multiple regions and ERP systems.



#### Industry

Investment Management  
**Workforce**  
**30,000+**

#### Presence

**Middle East, Europe, Asia, Australia, and North America**

#### Service


 Unified Vendor Portal (UVP) Implementation  
 ERP Integration

 Shared Services Portal

 Vendor Self-Service

 Vendor Onboarding Automation

 Dynamic Approvals

 Invoice & GRN Processing

 Dashboard Analytics

 Workflow Automation

#### Solution

##### Unified Vendor Portal (UVP) 01

Centralized vendor management platform enabling vendor onboarding, invoice submission, delivery note upload, and GRN tracking across all legal entities through a single digital portal.

##### Request and Compliance Management 03

Supported workflows for vendor updates, deactivation, blacklisting, PO cancellations, rate card releases, and e-auctions, each with visibility and traceability across approval stages.

##### Shared Services and Notifications 05

Automated notifications align procurement, finance, and vendor teams, while shared dashboards provide KPI-based insights for both internal users and vendors.

##### Vendor Onboarding Automation 02

- Self-registration platform for new vendor creation requests.
- Dynamic multilevel approval dashboards by vendor type.
- Automated vendor record creation post-approval.
- Country-specific terms, compliance, and document upload during registration.

##### Invoice and Payment Tracking 04

Vendors gain real-time visibility into invoice and payment status, reducing manual queries and improving transparency.

##### ERP Integration 06

Seamless connection with existing ERP systems without extensive customization or third-party middleware, ensuring scalability and system stability.

#### Results and Outcomes

- Significant reduction in vendor onboarding and invoicing cycle times.
- Improved transparency in payment and approval status through real-time tracking.
- Standardized procurement and vendor management workflows across global entities.
- Enhanced vendor experience through self-service capabilities and automated updates.
- Reduced administrative overhead for procurement and finance teams.
- Stronger compliance with dynamic approval processes and audit traceability.
- Improved decision-making through consolidated dashboards and performance analytics.