

A Leading Non-Profit Organization

Driving Financial Transparency and Operational Efficiency with Dynamics 365 Finance & Supply Chain Management

About the Company

A large non-profit organization addressing hunger and supporting education through mid-day meals, COVID-relief, and Anganwadi programs. Operating across 13 states, 3 union territories, and 198 locations in India, it manages 100+ kitchens and a workforce of over 5,000 employees, serving nearly 2 million meals every day.





Non-Profit & Social Impact Workforce

Presence

5000+

Pan-India



Service



D365 Finance & Supply Chain Management (F&SCM)



Managed



Cloud

Strategy

Power BI Dashboards



Outlook Integration



Not-for-Profit Accelerator



Cost-Per-Meal (CPM) Tracker

Solution

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Unified Finance & Operations Platform

01 Implemented D365 F&SCM to replace fragmented legacy systems and centralize finance, procurement, and operations across 100+ kitchens.

Cost-Per-Meal (CPM) Tracker

Custom module to monitor direct and indirect meal costs in real time, driving cost optimization and efficiency.

Donation & Grant Management

Not-for-Profit tool to track donations, government grants, and non-grant funds with audit-ready transparency.

Inter-Kitchen Automation

Automated purchase and sales orders between kitchens to streamline internal transactions and financial accuracy.

Workflow Automation

Automated purchase requisition, order, and approval processes integrated with Outlook, reducing manual intervention and improving turnaround time.

Department & Program-Wise Tracking

Financial dimensions enabling detailed tracking across departments, kitchens, and programs for better transparency.

Inventory & Production Optimization

Centralized recipe management, shelf-life reporting, and real-time cost comparison between estimated and actual production costs.

Financial Control & Insights

Centralized Chart of Accounts (COA), UTI-linked payment tracking, and Power BI dashboards for real-time reporting and operational insights.

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Results and Outcomes

- Real-time Cost-Per-Meal tracking for improved transparency and efficiency.
- Automated workflows reduced procurement time and manual errors.
- Unified reporting across kitchens, programs, and departments.
- Enhanced traceability in donation and fund management.
- Improved decision-making through actionable analytics.
- Increased accountability and process standardization across all kitchens.
- Strengthened alignment with the organization's mission to eliminate classroom hunger at scale.



