



Accelerate Business

What Sets Us Apart

DynaTech's Competitive Advantage

Backed by years of expertise and a team of skilled professionals, DynaTech Systems stands at the forefront of the IT services industry. Our extensive portfolio includes cutting-edge solutions in cloud, ERP and CRM implementation, data analytics, artificial intelligence, and more.

We prioritize long-term partnerships built on collaboration and trust, delivering innovative, scalable, and secure solutions to keep our clients ahead in a rapidly evolving landscape.



150+

Global Projects

100+

Happy Clients

450+

Expert Minds

Microsoft Cloud Capabilities



Cloud



Azure
Infra



Azure
Services



Logic
Apps



Service
Bus



Functions



Event
Grid



API
Management



Synapse
Analytics



Load
Testing



Data
Factory



Business Applications



Marketing



Sales



Finance



SCM



Commerce



Customer
Service



Field
Service



Finance &
Operations



Project
Operations



Human
Resources



Low Code



Power
Pages



AI
Builder



Power
Apps



Power
Automate



Copilot
Studio



Data & BI



Fabric



Dataverse



Power BI



Customer
Insights



OneLake



Data
Engineering



Copilot



Data
Lake



Data
Factory



Data
Science



Data
Warehouse



Lakehouse

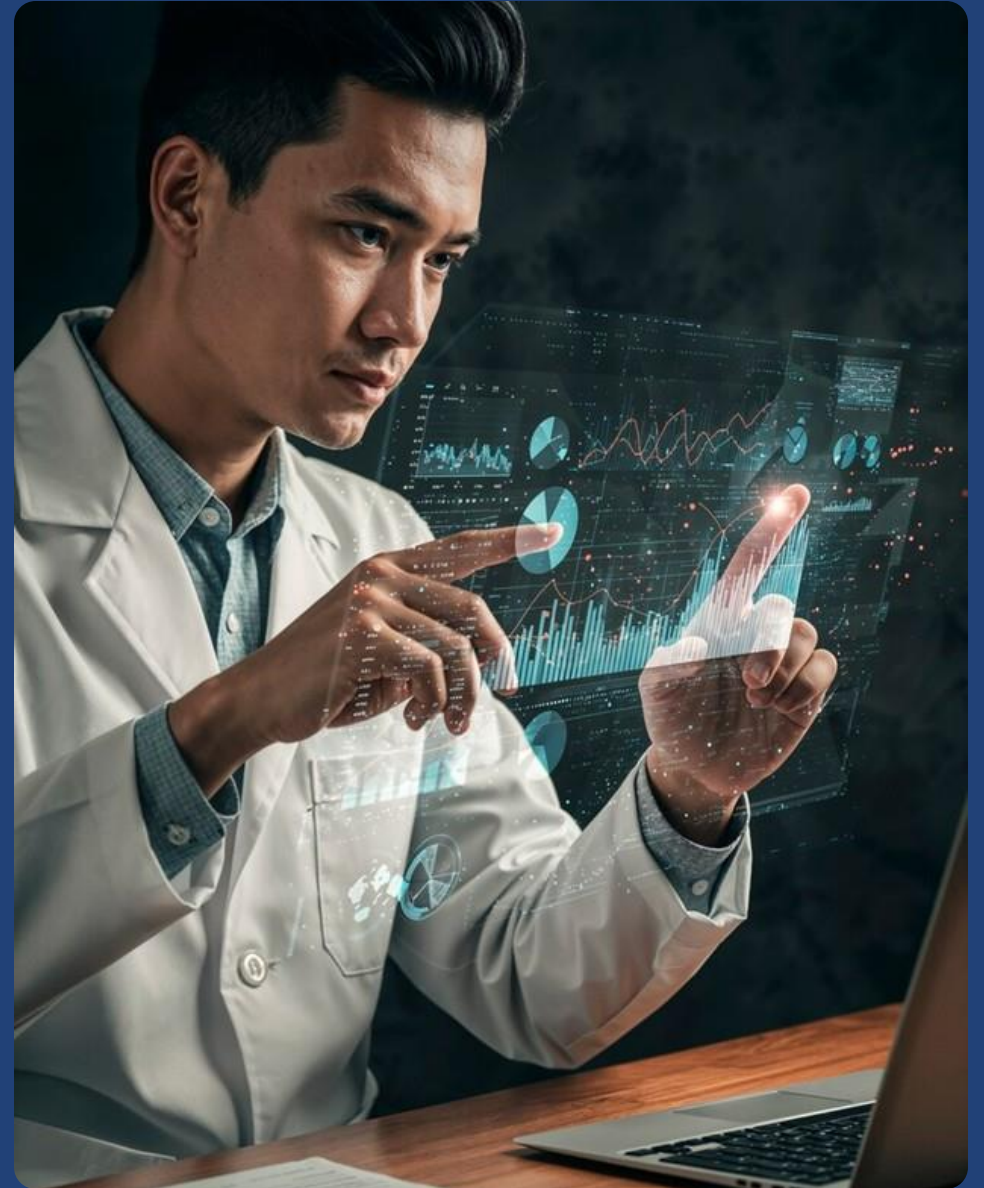


Microsoft
Purview



Real-Time
Intelligence

Digitizing Healthcare Journeys with DynaTech



Application Layer

- ›  **Dynamics 365 Customer Service** – Core CRM for managing patient journeys.
- ›  **Power Pages** – Broker Portal for secure submissions and self-service.
- ›  **Power Automate** – Automates workflows and cross-platform actions.
- ›  **Power Apps** – Custom modules (e.g., grievance tracking, assessments).

Data & Integration Layer

- ›  **Azure API for FHIR** – Standardized data exchange across EMR systems.
- ›  **EMR System Integration** – Real-time sync of medical records.
- ›  **Dataverse** – Centralized repository for structured healthcare data.

Compliance & Workflow Layer

- ›  **DocuSign** – Integrated digital signature collection.
- ›  **SharePoint** – Secure document management and storage.
- ›  **Power Platform Workflows** – Role-based approval routing and automation.

Insights & Intelligence Layer

- ›  **Microsoft Fabric** – Unified data layer with built-in governance.
- ›  **Power BI** – Dashboards and predictive analytics for decision support.
- ›  **Microsoft CoPilot** – Contextual AI for summaries, triage, forecasting, and natural language queries.

Patient Outreach & Intake

- › **Multi-Channel Intake:** Web forms, email, broker uploads, and bulk imports streamline intake with reduced manual effort.
- › **Integrated Campaign Management:** Track enrollment drives and engagement across channels using CRM and Power Pages.
- › **Eligibility Pre-Screening:** Automated evaluation routes applications intelligently, reducing processing time.

Care Management & Scheduling

- › **Care Plan Monitoring:** End-to-end patient care tracking within Dynamics 365.
- › **Calendar-Driven Coordination:** Outlook integration for seamless scheduling and task tracking.
- › **Proactive Routine Management:** Recurring care workflows ensure consistency and compliance.



Registration & Enrollment

- › **Internal Approval Workflows:** Role-based routing ensures timely decisions by brokers, coordinators, and medical staff.
- › **Comprehensive Assessments:** Tailored clinical, behavioral, and program assessments built with Business Process Flows.
- › **Multilingual Forms + E-Signature:** Forms with DocuSign integration support inclusive, paperless onboarding.

Broker Engagement Portal

- › **Self-Service Submissions:** Brokers onboard and submit documents via Power Pages portal.
- › **Real-Time Tracking:** View application status, receive alerts, and access help—all from a unified dashboard.
- › **Commission Insights:** Track submissions, incentives, and payments with automated alerts.

01

Healthcare Interoperability (FHIR + EMR)

- › **FHIR-Based Exchange:** Azure APIs ensure secure, standardized data flow across systems.
- › **Unified Patient Records:** EMR integrations provide a complete medical history for providers.
- › **Compliance-First Architecture:** HIPAA-ready with strong governance and audit controls.



02

Automation & Efficiency

- › **Notifications & Reminders:** Zero-touch alerts improve engagement and reduce no-shows.
- › **Multilingual Forms:** Language-friendly forms with digital signatures boost inclusivity and compliance.
- › **Paperless Workflows:** SharePoint-based storage ensures traceability and audit-readiness.



03

Grievance Handling

- › **Automated Logging:** Capture and categorize grievances via forms with unique case IDs.
- › **Transparent Escalation:** Real-time alerts and dashboard-based tracking ensure resolution accountability.
- › **Faster SLA-Based Resolution:** Streamlined workflows support compliance and a patient-first experience.



04

Real-Time Data & Insights

- › **Power BI Dashboards:** Role-based views for tracking care delivery and team performance.
- › **Microsoft Fabric:** Scalable, secure data lakehouse for unified analytics across CRM, EMR, and third-party apps.
- › **AI-Driven Insights:** Proactive recommendations for improved outcomes and operational planning.





Smart Candidate Identification

- › **AI-Assisted Screening:** Pulls relevant patients using medical imaging, biomarkers, and history.
- › **Timeline Tracking:** Monitor trial milestones from screening to completion.



Trial Monitoring & Virtual Health

- › **Virtual Appointments:** Bookings + Teams + SMS reminders.
- › **Health Data Logging:** Daily vitals and feedback via portal integration.
- › **Surveys:** Sent to patients and doctors, with analytics via Copilot + Power BI.



Consent Management

- › **Digital Consent Forms:** Create, send, and sign via DocuSign/Adobe integrations.
- › **Secure Archiving:** Categorized document repository within D365.



Microsoft Purview

Classify, track, and govern sensitive healthcare and trial data.

Granular access control by role, function, and case.



RBAC Enforcement

Data Encryption



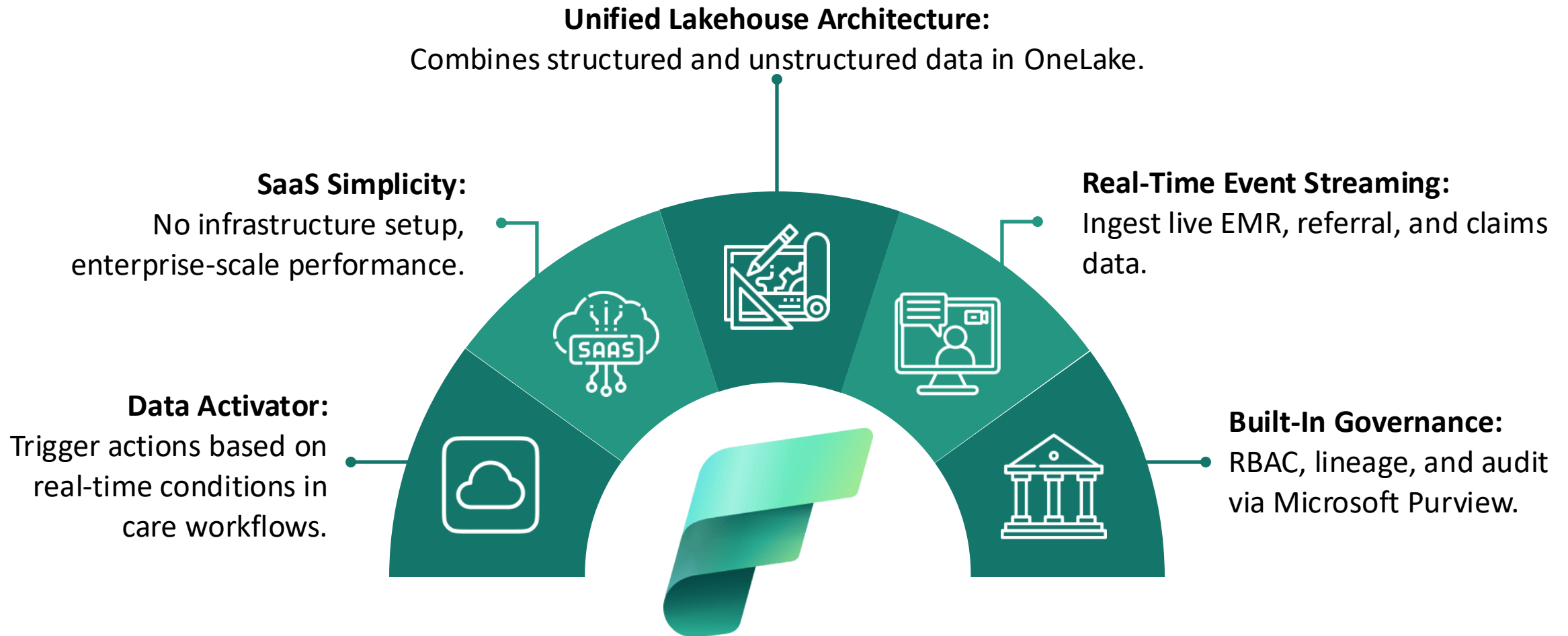
Complete activity logging for legal and operational assurance.

Built-in encryption at rest and in transit across Microsoft Cloud.

Audit & Traceability







Want to know more?

Contact Us!

DynaTech Systems has proudly served clients seeking advanced tech solutions across the globe with top-notch precision and excellence.



Locations

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