



Accelerate Business

What Sets Us Apart

DynaTech's Competitive Advantage

Backed by years of expertise and a team of skilled professionals, DynaTech Systems stands at the forefront of the IT services industry. Our extensive portfolio includes cutting-edge solutions in cloud, ERP and CRM implementation, data analytics, artificial intelligence, and more.

We prioritize long-term partnerships built on collaboration and trust, delivering innovative, scalable, and secure solutions to keep our clients ahead in a rapidly evolving landscape.



150+

Global Projects

100+

Happy Clients

450+

Expert Minds

Microsoft Cloud Capabilities



Cloud



Azure
Infra



Azure
Services



Logic
Apps



Service
Bus



Functions



Event
Grid



API
Management



Synapse
Analytics



Load
Testing



Data
Factory



Business Applications



Marketing



Sales



Finance



SCM



Commerce



Customer
Service



Field
Service



Finance &
Operations



Project
Operations



Human
Resources



Low Code



Power
Pages



AI
Builder



Power
Apps



Power
Automate



Copilot
Studio



Data & BI



Fabric



Dataverse



Power BI



Customer
Insights



OneLake



Data
Engineering



Copilot



Data
Lake



Data
Factory



Data
Science



Data
Warehouse



Lakehouse



Microsoft
Purview



Real-Time
Intelligence

Microsoft Cloud for Healthcare

Enhance Patient Engagement



Personalized Care Across the Patient Journey

Microsoft Cloud for Healthcare integrates AI, automation, and Teams to provide proactive, connected patient engagement—from first contact to long-term care.



Real-Time Symptom Screening with Azure Health Bot

Automate triage using preset screening protocols to escalate patients when needed.

Integrated Clinical Records with EHR & FHIR

Ensure PHI and clinical data flow seamlessly into EHR systems for a unified patient view.

Intelligent Call-Center Engagement

Equip agents with unified views, Smart Assist, and escalation workflows to deliver responsive support.

Continuous Follow-Ups for Long-Term Care

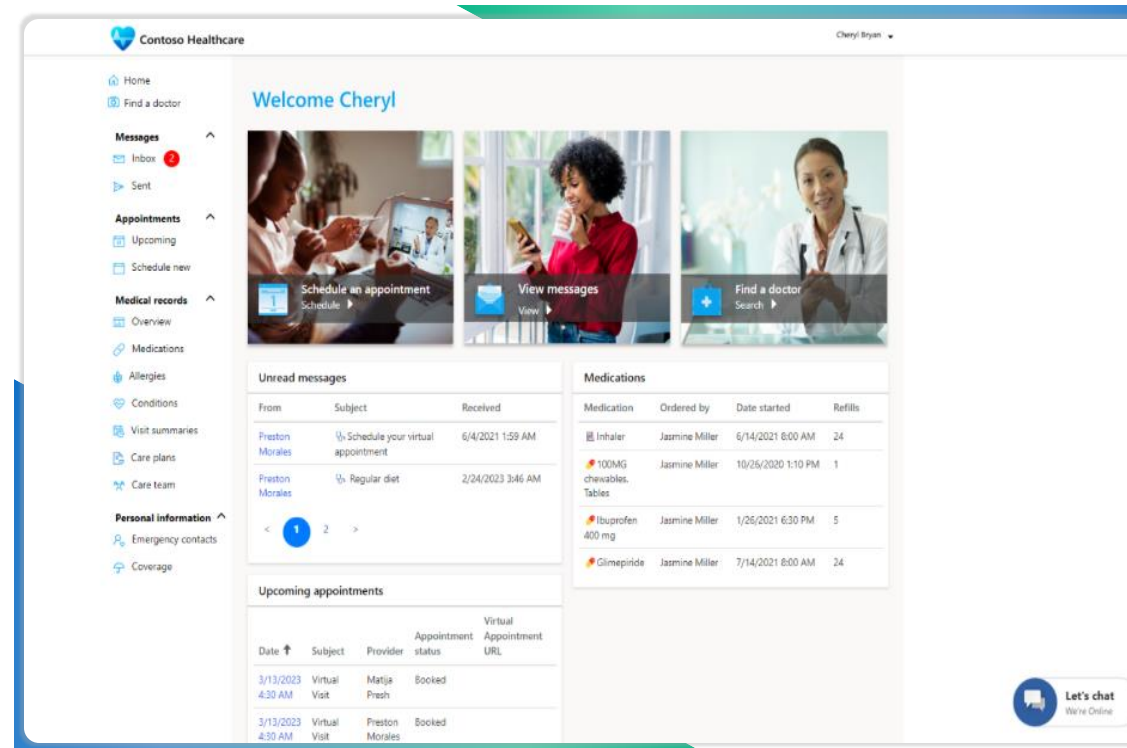
Automate post-care check-ins through Azure Health Bot to maintain personalized engagement.

Virtual Telehealth Visits via Teams

Enable smooth bot-to-human transitions into secure, compliant telehealth consultations.

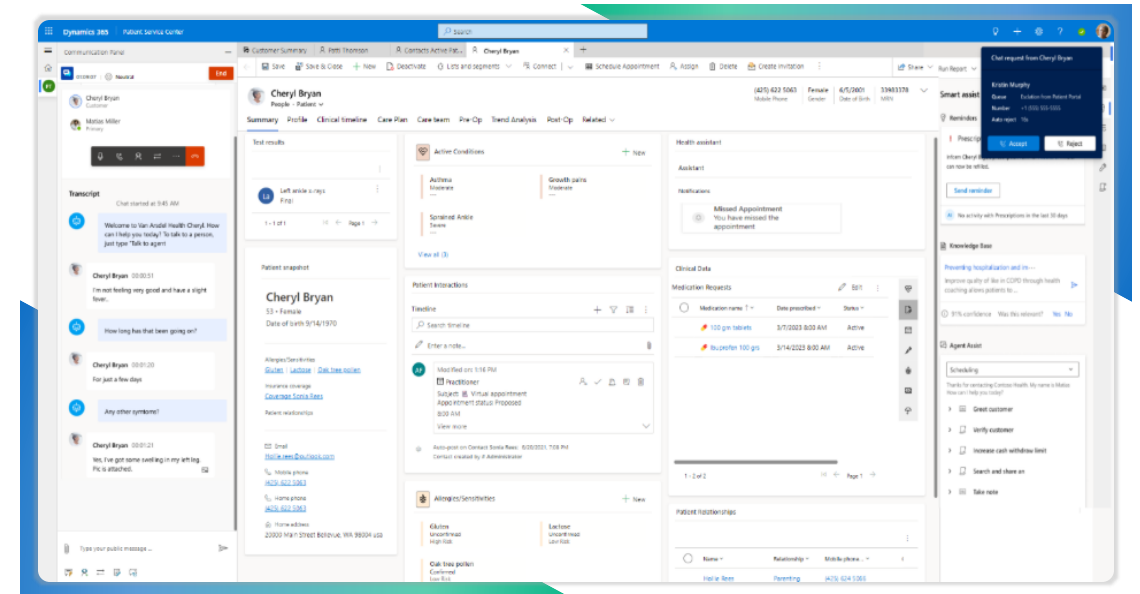
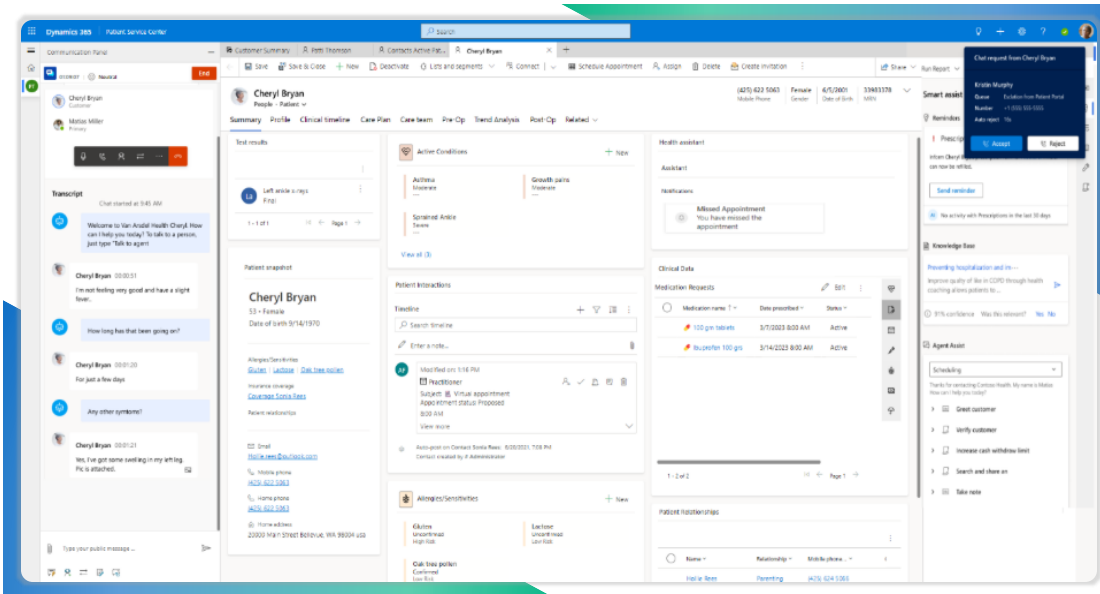
AI-Powered Patient Triage

- ◆ Patients initiate chats directly in the healthcare portal
- ◆ Bot follows preset screening protocols to detect severity
- ◆ Escalates critical cases to call-center agents seamlessly



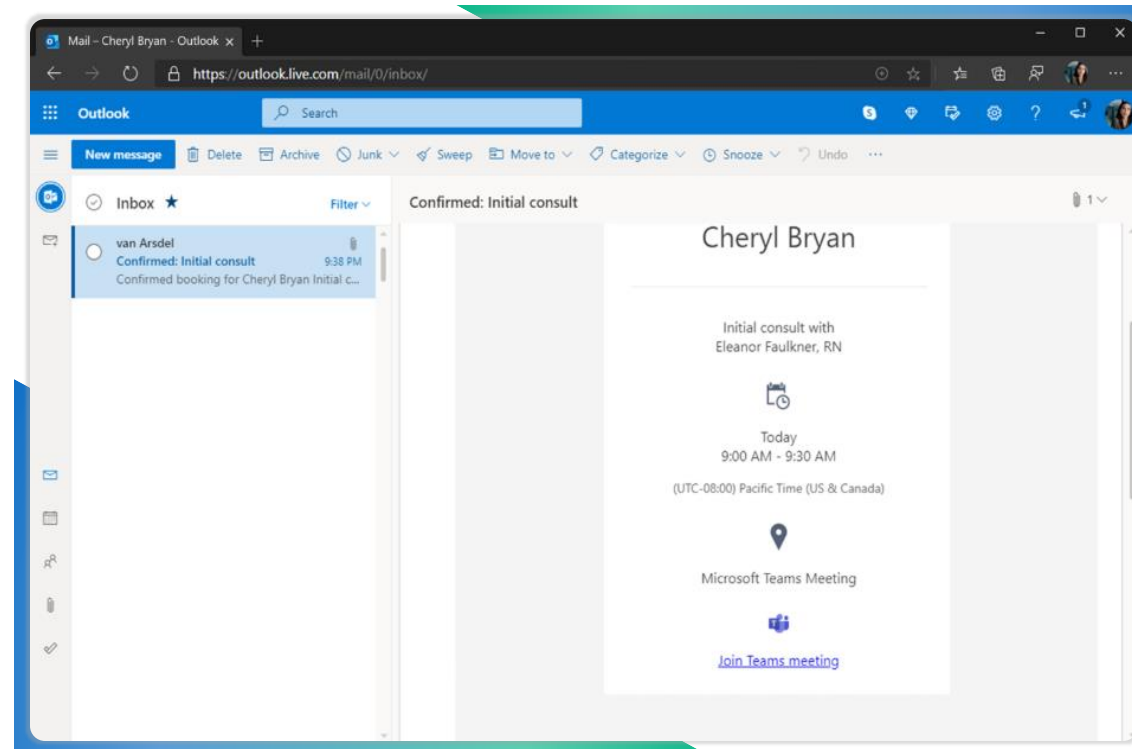
Optimized Patient Support at Scale

- ◆ Omnichannel interface helps agents manage escalations
- ◆ Agents access patient details, scripts, and Smart Assist
- ◆ Escalation to telehealth guided by predefined workflows



Secure and Seamless Consultations

- ◆ Patients receive Booking confirmation with Teams link
- ◆ Nurse practitioner conducts virtual triage over video
- ◆ Smooth transition to in-person visit when required



Unified Patient View Across Systems

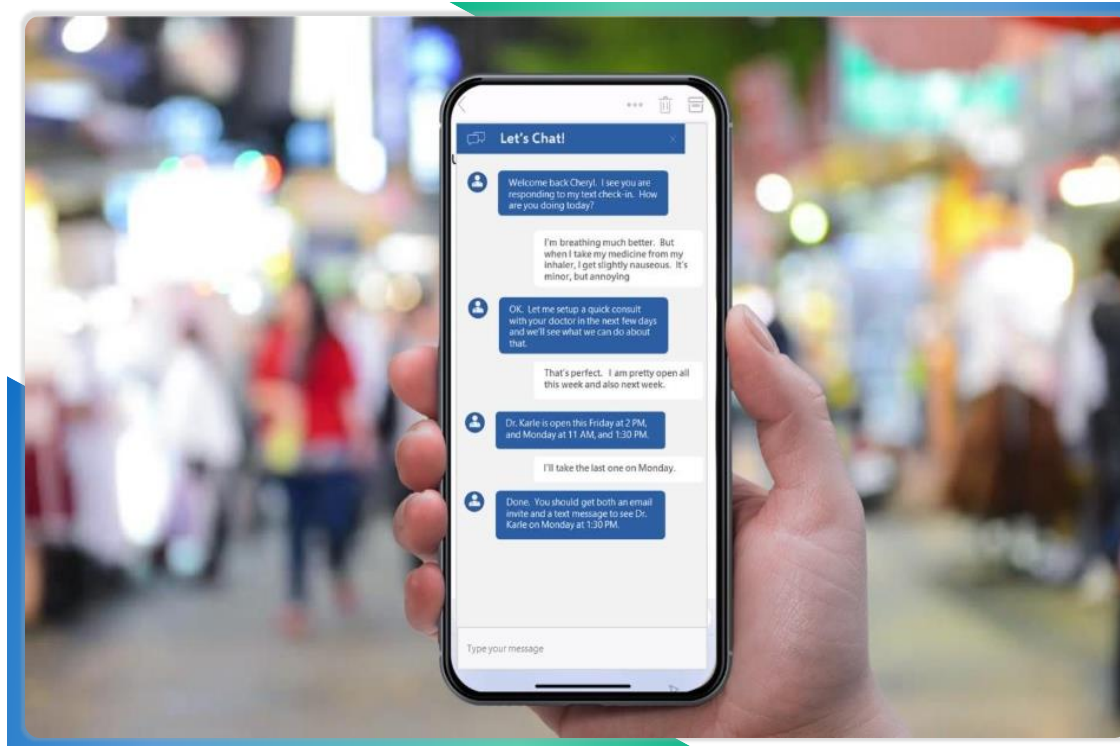
- ◆ PA updates records in Allscripts EHR with Azure Health Data Services
- ◆ FHIR standard ensures data interoperability across systems
- ◆ Patient view combines imaging, labs, and care history in Power Platform

The screenshot displays the 'Allscripts Gateway | My Applications | Tracking Board' interface. At the top, there's a navigation bar with 'My Applications' and 'Tracking Board' tabs. Below this is a menu bar with options like File, Registration, Pharmacy, View, GoTo, Actions, and Tools. The main content area shows patient information for 'Bryan, Cheryl', including a photo, name, and details like 'Van Arsdale', 'HT: 63 in.', 'WT: 135 lbs.', 'BDA: 1.64', 'BMI: 25.1', and 'Allergies: No Known Allergies'. To the right, it indicates '33y female', 'Admit Date Today', and 'Planned / Actual Discharge / Today'. Below the patient info is a 'Tracking Board' section with a table of active patients. The table has columns for Appt Date / Time, Patient, TLoc, Status, Age Sex, Schedule Reason, Portal, MA Reasons for Visit, Lab, Urine, Rad, EKG, Echo, Te-Do, and Physician. The table lists several patients, including Bryan, Cheryl, Waeland, Ad, Kunes, Albrecht, Dunbar, Stan, Giffon, Derreyon, and Simmet, Josely. At the bottom, there are buttons for Refresh, Settings, Find Patient, Add Patient, Personnel Assignment, Apply Shift, Quick Launch Doc (d), Workflow Management, Assign Me Physician, and Display Board.

Appt Date / Time	Patient	TLoc	Status	Age Sex	Schedule Reason	Portal	MA Reasons for Visit	Lab	Urine	Rad	EKG	Echo	Te-Do	Physician
Today 120200 PM	Bryan, Cheryl	Acute 1	Ready for PA	33y f	Tide referral	W	shortness of breath, left leg swelling. Pictures of swelling attached							Herriman, M
Today 112615 AM	Waeland, Ad	Acute 3	Ready for MD	35y m	Reflux		Heartburn	Lab						Herriman, M
Today 110422 AM	Kunes, Albrecht	Acute 4	Waiting	38y m	Ankle Swelling					Rad				Herriman, M
Today 110200 AM	Dunbar, Stan	Acute 12	Ready for MD	78y f	Cough									Herriman, M
Today 110256 AM	Giffon, Derreyon	Acute 7	Waiting	46y m	Cough									Herriman, M
Today 111829 AM	Simmet, Josely	LAB	Waiting	23y f	Abdominal Pain			Lab						Herriman, M

Personalized Engagement Beyond the Visit

- ◆ Azure Health Bot follows up via text for prescriptions
- ◆ Patients continue interactive conversations easily
- ◆ Supports chronic condition management like COPD



Smarter Engagement, Better Outcomes

**Reduced Call Volume**

Bots handle first-line triage, cutting
40% of calls

**Seamless Transitions**

Smooth handoff from bot →
agent → telehealth → EHR

**Ongoing Care**

Automated long-term follow-ups
ensure personalized patient journeys

Enhance Engagement with Microsoft Cloud for Healthcare

- ◆ Deliver proactive, personalized, and connected patient experiences with AI, Teams, and EHR integration.
- ◆  Contact us today to get started.

Want to know more?

Contact Us!

DynaTech Systems has proudly served clients seeking advanced tech solutions across the globe with top-notch precision and excellence.



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