

Transformative Agents in Action

Revolutionize Business Operations with Microsoft's AI Agents

Microsoft's 10 New Autonomous Agents are redefining business automation across departments, driving efficiency, and enabling smarter decision-making



1 Sales Qualification Agent

Automates lead prioritization and creates personalized emails to help sales teams focus on closing deals.

2 Sales Order Agent

Streamlines order intake, captures preferences, and confirms orders to enhance customer experience.

3 Supplier Communications Agent

Ensures smooth supply chain operations by autonomously managing supplier communications and tracking deliveries.

4 Financial Reconciliation Agent

Prepares and cleanses financial data for faster and more accurate reporting.

5 Account Reconciliation Agent

Automates transaction matching and clearing for improved accuracy and efficiency in financial operations.

6 Customer Knowledge Management Agent

Analyzes case data and autonomously creates knowledge articles to improve customer service outcomes.

7 Customer Intent Agent

Discovers customer intents from conversations across channels, enabling quicker resolutions and better service.

8 Case Management Agent

Automates the customer case lifecycle, reducing response times and improving service quality.

9 Scheduling Operations Agent

Optimizes daily schedules by accounting for delays, cancellations, and conflicts.

10 Time and Expense Agent

Simplifies time entry and expense tracking, streamlining approvals for productivity.

Take Your Business to the Next Level with DynaTech Systems

Contact us today to explore how our expertise can tailor these solutions to your unique business needs.
Let's build a smarter, more agile future together